

General information section

For further information on the extensive range of treatments and services we offer at The New Victoria Hospital, please visit our website.

www.newvictoria.co.uk

The New Victoria Hospital was the first hospital in England to be accredited with ISO9001 (now BS EN ISO 9001:2000)



If you would like further information please contact us on:

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*When only
the **best**
will do*

fixed price surgery

*Putting your
mind at
rest*

What is Fixed Price Surgery?

Our Fixed Price Surgery scheme offers patients an all inclusive price for a comprehensive range of operations and treatments. Prices are fixed before your admission and, subject to our terms and conditions, cover the full cost of your stay at The New Victoria Hospital.

Our scheme includes the following:

- All costs of the hospital treatment for which you were admitted during your stay
- Consultant surgeons and anaesthetist fees, for the services provided during your hospital stay
- Theatre and nursing care
- Tests, drugs, dressings and physiotherapy during your stay
- Accommodation, meals and a daily newspaper of your choice

Your stay

The length of your stay will be determined by your consultant. Unlike many private hospitals, our fixed prices are not subject to a maximum number of days stay. No extra charge will be made if, for medical reasons you need to stay for longer than originally expected. There will be no refund if you are discharged earlier than expected.

What you need to know

Your consultant

All our surgeons and anaesthetists are consultants who hold or have held consultant posts within the NHS. All are experts in their chosen fields and we are fully equipped to offer an extensive range of medical and surgical procedures.

If you have not already been referred to a consultant by your GP we should be happy to provide you with the names of relevant consultants who work at The New Victoria Hospital.

Your booking

Your consultant will arrange your admission date which we will confirm in writing along with the fixed price for your treatment. At the same time we ask you to complete and return a registration form and health questionnaire. By providing us with this essential information, these forms enable us to offer you a faster and more efficient service on your arrival at The New Victoria Hospital.

We will ask you to pay in advance for Fixed Price Surgery. A full refund will be given should you cancel before admission, see Terms and Conditions. However, you will be charged in full if, after admission, you decide not to have the operation.

Your admission

On arrival you will be welcomed by a nurse who will take you to your room and help you settle in. Your surgeon and anaesthetist will normally visit you before your operation to explain the procedure and answer any questions you may have regarding your treatment.

Prostheses

Prostheses, such as artificial hips and knees, are not included in the fixed price but we will be pleased to provide an estimate of the likely costs prior to your admission.

Your account - Extras

At the end of your stay you will be billed for telephone calls, visitors' meals and other services which are not part of your Fixed Price Surgery. We require these extras to be paid for on your discharge from hospital.

Exceptional
service
throughout
your stay

What is not included in your Fixed Price Surgery

- All visits to your consultant before admission and after discharge
- Hospital treatment and tests prior to your admission and after your discharge including: X-rays, scans, blood and other pathology tests, physiotherapy and medical supplies and equipment including crutches
- Extra overnight accommodation when not required for medical reasons
- Hotel charges including telephone calls, alcoholic drinks and meals for visitors
- Accommodation for a parent accompanying a child
- Ambulance transport to and from hospital
- Take home and post discharge drugs and dressings

How to settle your account

We aim to put your mind at rest by making as many of the financial and administrative arrangements as possible before your admission date.

Methods of payment:

- The hospital accepts payment by cheque
- Bankers draft
- Cash
- Mastercard and Visa credit cards

If you pay by cheque and the amount exceeds your cheque guarantee limit we ask that you pay five days in advance so that your cheque may be cleared prior to your admission. Please make your cheque payable to The New Victoria Hospital.

Terms and conditions

- We reserve the right to amend or refuse treatment at a fixed price should we be concerned that your general medical condition could result in complications
- The Registration Form contains a financial agreement which we ask you to sign. By signing it, you recognise and accept your responsibility for settling your account. (If the patient is under 18 years of age, the agreement should be signed by the patient's parent, guardian, or legal representative)
- If payment is not made we reserve the right to cancel or postpone your admission
- A full refund will be given should you cancel before admission provided you give a minimum of 48 hours notice. If you have to cancel for medical reasons, your surgery will re-booked on the same terms and conditions
- You will be charged in full if, after admission, you decide not to have the operation and take out or change your treatment
- There will be no refund if you are discharged earlier than expected

*Extensive
range of
services*

Fixed prices

		£
Endoscopy		
Colonoscopy	daycase	1.395
Colonoscopy and gastroscopy	daycase	1.605
Gastroscopy	daycase	915
Sigmoidoscopy	daycase	775
ENT and Oral Surgery		
Endoscopic sinus surgery	inpatient	2.725
Myringotomy and grommets	daycase	1.350
Septoplasty of nose	inpatient	2.050
Tonsils and adenoids	inpatient	1.925
Removal of impacted tooth	daycase	1.350
General Surgery		
Excision/biopsy of breast lump	daycase	1.650
Wide local excision of breast lesion	daycase	2.525
Laparoscopic cholecystectomy	inpatient	4.125
Laparoscopic cholecystectomy and cholangiogram	inpatient	4.950
Wedge avulsion of nail	daycase	825
Haemorrhoidectomy	inpatient	2.350
Excision of lesion of anus	daycase	925
Lateral sphincterotomy	inpatient	1.350
Hernias		
Primary inguinal/umbilical	inpatient	1.995
Inguinal hernia - bilateral	inpatient	2.650
Inguinal hernia - recurrent	inpatient	2.575
Inguinal hernia - laparoscopic	inpatient	2.825
Inguinal hernia - laparoscopic bilateral	inpatient	3.250
Incisional hernia	inpatient	2.250
Other hernia - abdominal wall	inpatient	1.995
Skin lesions		
Excision of skin lesions - up to 3	daycase	1.025
Varicose veins		
Varicose vein - long or short	inpatient	1.895
Varicose vein - long and short	inpatient	2.825
Varicose vein - long or short - bilateral	inpatient	2.650
Varicose vein - long and short - bilateral	inpatient	4.350

Fixed prices

		£
Venous ultrasound/endovenous laser treatment		
VNUS - unilateral	inpatient	2.025
VNUS - bilateral	inpatient	3.375
Endovenous laser (EVLT) - unilateral	daycase	2.575
Endovenous laser (EVLT) - bilateral	daycase	3.500
Gynaecology		
Endoscopic/daycase procedures		
Hysteroscopy +/- D&C	daycase	1.550
Hysteroscopy and laparoscopy	daycase	2.425
Laparoscopy	daycase	2.025
Laparoscopy and therapeutic procs. (inc. laser)	daycase	2.995
Operative laparoscopy and hysteroscopy	inpatient	3.750
Endometrial ablation	daycase	2.575
Cone biopsy of cervix	daycase	1.475
Hysterectomies/inpatient procedures		
hysterectomy - abdominal	inpatient	4.950
Colporrhaphy and vaginal hysterectomy	inpatient	5.000
Colporrhaphy	inpatient	4.375
Ovarian cystectomy	inpatient	3.795
Ophthalmology		
Cataract and lens implant - unilateral*	daycase	POA
*The range of options in ophthalmics precludes a universal fixed price		
Orthopaedics		
Hands		
Carpel tunnel release - unilateral	daycase	1.195
Carpel tunnel release - bilateral	daycase	1.525
Dupuytrens - palm/single digit	daycase	1.395
Dupuytrens - multiple digits	daycase	2.250
Release of constriction (trigger finger)	daycase	1.350
Excision of ganglion	daycase	1.350
Total excision of trapezium	daycase	2.875
Shoulder - sub-acromial decompression (SAD)		
Arthroscopic SAD	daycase	2.825
Arthroscopic SAD and distal clavicle	daycase	2.875
Open repair inc. SAD +/- DC	daycase	3.275

Fixed prices

		£
Hip and Knee replacements		
Hip replacement*	inpatient	7.595
Knee replacement*	inpatient	7.450
*price excludes cost of prosthesis		
Other procedures		
Anterior cruciate ligament	inpatient	4.175
Athroscopy - therapeutic	daycase	2.395
Pain Relief		
Epidural injection (lumbar/caudal)*	daycase	550
Facet joint injection under x-ray control*	daycase	950
*price exclude consultant's fees		
Urology		
Circumcision	daycase	1.200
Correction of hydrocele	daycase	1.350
Cystoscopy - rigid	daycase	950
Cystoscopy - flexible	daycase	525
Endoscopic resection of lesion of bladder	inpatient	3.075
Excision of epididymal cyst	daycase	1.395
Prostatectomy (TURP)	inpatient	4.175
Dilatation of outlet of female bladder	daycase	950
Vasectomy	daycase	675

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